



Tailoring Medical Volunteer Use Through Credentialing

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Objectives

- Define Credentialing
- Outline several types
- Discuss important differences
- Discuss priorities of MRC credentialing
- Describe the Rhode Island model for credentialing MRC Volunteers

Definition

- Cre-den-tial (kri-den-shel) n. 1. A factor entitling one to confidence, credit, or authority. 2. **Credentials.** Evidence attesting to one's right to credit, confidence, or authority

Webster's New College Dictionary



What do we mean when we say credential?

- The police call their badge a 'credential'
- Hospitals refer to their process of allowing physicians to practice in their facility as 'credentialing'

Obtain Credentialing...

Continuing Education offers a wide range of credentialing opportunities including American Heart Association (AHA) Programs, Emergency Response Programs.

AHA Basic Life Support Basic Trauma Life Support (Basic/ Advanced)

CPR BLS Healthcare Provider Program

CPR Healthcare Provider Renewal

CPR/BLS Heartsaver Instructor Training

CPR/BLS Instructor Training

Heartsaver CPR - Adult

Heartsaver CPR-Adult & Pediatric

Heartsaver First Aid Instructor Training

Heartsaver-Pediatric (Infant & Child)

Standard First Aid Program

AHA Advanced Life Support Advanced Cardiac Life Support (ACLS) for Provider

Pediatric Advanced Life Support

Emergency Response PALS Recertification

Prehospital Education for the Prehospital Provider (PEPP)

Wilderness First Aid

Wilderness First Responder

In Texas, you need to take an exam

SOUTHWESTERN

THE UNIVERSITY OF TEXAS SOUTHWESTERN MEDICAL CENTER AT DALLAS

- All out-of-state practitioners must sit for an examination in Austin to obtain a Texas medical license ***NO EXCEPTIONS!!!!***



Usual Components of Credentialing 1

- Verification of Unrestricted State Medical License With Appropriate Licensing Agency
- Verification of Valid, Unrestricted DEA Certificate

Usual Components of Credentialing 2

- Verification of Full, Unrestricted Admitting Privileges and Good Standing on the Medical Staff at a Hospital
- Board Certification Status With the American Board of Medical Specialties
- Review of Malpractice Claims History

Usual Components of Credentialing 3

- Verification of Education and Training
- Review of Work History
- Verification of Adequate Malpractice Insurance
- Proof of Appropriate Professional Licensing

Who needs to be credentialed?

- Physicians
- Nurses
- Mid Level Practitioners
- Pharmacists
- EMTs & Paramedics
- CNAs, Laboratory & ancillary staff

To what degree do we need to credential MRC members?

- Verify Identification
- Confirm appropriate valid license
- Verify immunization status
- Substantiate special advanced training if claimed
- Verify clinical skills

What about BCI Checks?

- What will be your criteria for rejection?
- Who will perform the check?
- Is there an appeal process?
- Do you have the need/right to conduct this check?
- How much does it cost?

RI MRC Credentialing Requirements

- Government issued Photo ID
- Valid medical license or certification
- Up-to-date immunizations (which we provide)
- Attendance at MRC Orientation session
- Willingness to participate in MRC Events
- Precepted skills verification only for those who will volunteer clinically

RI MRC Advantages

- Compact Geography
- A nice tidy One Million Folks
- To a large degree, we all know one another (OK, not everyone)
- RI-1 DMAT (the grantee) has lots of experience in recruiting, training, and "credentialing" medical volunteers
- We already have a place at the table in the emergency preparedness community

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